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Celebrating 20 Years of gSource Quality

gSource is a provider of the finest quality surgical instruments. Since the company is approaching its 20th anniversary, employees from different departments shared what makes gSource unique in their own words. Throughout this month, read what gSource employees believe has driven the company to this milestone. But first, President of gSource, Gerd Billmann, shares his thoughts about the quality of the company's products. Gerd confidently states, "gSource supplies the highest quality surgical instruments because we provide instruments made from German steel. Surgeons who aren't yet familiar with gSource products immediately ask, 'Is it German steel or a German product?' But of course, gSource is much more than just the quality of steel."

Quality Manager, Jinay Dalal, explains the inspection process as well as the company's quality certifications. "gSource performs rigorous tests for an instrument's critical dimensions, function, pattern consistency, material suitability, craftsmanship and workmanship. Furthermore, the ISO 13485 certificate and CE marks are trademarks of quality. They mean that gSource is compliant with international standards and regulations which assure that our processes are effective and safe to manufacture and distribute medical devices."

Gerd continues, "But what truly separates gSource in the field of surgical instruments is the product availability, engineering and repair services, and our customer service team who always goes the extra mile to build and maintain excellent customer relations."

As Gerd and Jinay explain, the highest quality standards are molded into everything that gSource provides, but gSource is much more than its instruments and certifications. Certainly, quality is paramount, but next week, two more gSource employees discuss how quality extends beyond the surgical instruments.