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gSource is the Source for Instrument Repair Services

Surgical instruments are among the most important investments for a surgical facility and must be in pristine condition before OR use. Since gSource is committed to putting the finest instruments into the hands of surgeons and their teams, the company opened the gSource Repair Center. One of gSource's Instrument Repair Technicians, Luis Ortiz, discusses those services.

"We sharpen and refurbish instruments, replace springs and screws, and even remove color coding and etching. However, these services are available for more than just gSource instruments, but all other instrument brands," says Ortiz. "gSource has a list of specific instrument families and corresponding prices for repairs, but those are simply the most popular instrument repairs requested. Many customers inquire about items that are not on the price list, so we're ready to repair or refurbish nearly any type of surgical instrument."

The gSource Repair Center was opened in 2017 in response to the needs of gSource customers for quality instrument repairs at reasonable prices with quick turnaround time. Rather than send an item to a separate repair facility with potentially long lead times, customers can have instruments refurbished and repaired from the same company that provides the instruments. Luis believes that the gSource Repair Center, just like gSource instruments, is built on a foundation of quality.

"Once a repair is complete, the instrument still must pass all of gSource's quality tests before it is sent back to the customer. gSource is known for high quality standards, which is ultimately the reason customers buy gSource instruments and use the gSource Repair Center," says Ortiz.

"With the services provided by our Instrument Repair Center, customers can be confident that their instruments will function properly during critical surgical procedures and will be returned to them in a timely and economical manner," says gSource President, Gerd Billmann.

You can read more about the gSource Repair Center as well as access a price list and order form here: www.gsource.com/repairs

From 1/20/20 – 2/28/20, use promo code "Repair25" when placing your order to receive 25% off your sharpening and repair service orders and free return shipping.*

*One-time use only. Limit 1 per customer.



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